



Making *Life Easier*™

617 A Main Street  
Hellertown, PA 18055  
Phone: 610-838-7494  
Web: [www.HomeHelpersPhilly.com](http://www.HomeHelpersPhilly.com)

# INTRODUCING THE HOME HELPERS® TOTALCARE PLAN™

## A Customized Care Plan Offering Help – Every Step of the Way.

When looking for an in-home senior care provider, you won't have trouble finding one. However, finding one who does it passionately and with a remarkable difference is another story. At Home Helpers, we provide our clients with flexible, customized and comprehensive plans for total care coverage at every touch point – not just from our caregivers and their delivery of compassionate care, but at every level of your personal and TotalCare Plan including:



- Outstanding, professional and reliable caregivers who are actual employees (not subcontractors with inadequate training, supervision and insurance).
- A full suite of personal and non-medical services, including assistance with basic and instrumental activities of daily living (ADLs), personal hygiene, light housekeeping, errands, companionship and more.
- Optional Direct Link® in-home emergency monitoring for 24/7 peace-of-mind.
- Highly skilled RNs and LPNs for assessments, evaluations and support.
- A wide network of trusted resources like high-quality adult daycare providers, geriatric case managers, hospice care and more, for help at every care phase.
- Professional referral partners like elder law attorneys, financial planners, trust advisors, guardians, funeral directors and more.
- Home Helpers owners and operators who are there for their clients with support, guidance and compassionate recommendations on changing care plans as your loved one's evolving condition demands it.

We'll put together a TotalCare Plan that meets your individual needs at every stage, and we'll be by your side at every step. We understand how important your loved one's well-being is to you, and we know the journey of decline can be confusing, overwhelming and scary – for you and your loved one. Home Helpers is there with the respect, compassion and the quality care you expect and deserve. And, with proper planning and Home Helpers TotalCare Plan, your loved one can have a better quality of life and live more independently longer – in a setting they choose.



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## Our Pledge to You.

We want your experience with us to exceed your expectations by providing a level of care for your loved one that is almost as good as you'd provide, if you had the time. That's why we instituted and follow the Home Helpers Care Pledge™ and its five-point service menu to deliver the highest degree of professionalism and service, featuring:



- RN Assist™ which offers RNs and LPNs for help with accurate needs assessments during the initial in-home evaluation and throughout our relationship.
- The Home Helpers exclusive Client & Caregiver Matching Program™ to ensure the right caregiver fit every time.
- The Home Helpers Care Check System™ to ensure trusted, reliable and high quality employed caregivers who we would place with our loved ones.
- The Home Helpers Rapid-Care Response Service™ to ensure immediate help should your situation require it.
- Flexible and affordable TotalCare Plans to make care more affordable and convenient at every stage.



From temporary respite care and companionship to hospice, the team at Home Helpers is with you every step of the way, providing guidance, reassurance and compassionate care always. That is our promise and our pledge.

For more information, including how we can develop a TotalCare Plan for your loved one, contact us at (877) 464-9090.

Or visit us at [www.HomeHelpersPhilly.com](http://www.HomeHelpersPhilly.com)

